



Interfaith
FAMILY SERVICES

2016-2017 ANNUAL REPORT

**MAKING DALLAS
AWESOME FOR ALL**

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**INSPIRING
CLIENT STORIES**

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**CAPITAL
CAMPAIGN**

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and more...

EMPOWERING

FAMILIES

in Crisis

to Break

the

Cycle

of Poverty

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PURPOSE

We empower families in crisis to break the cycle of poverty.

VALUES

We demonstrate Christ's love in all we do.

We are accountable for helping families achieve their goals.

We aspire to make a lasting impact.

VISION

To become Dallas' solution for elevating families out of poverty.

By 2020, we will expand upon our proven model for overcoming poverty in three ways:

1. We will open Dallas' first full-service Family Empowerment Center.
2. We will triple the number of families, serving 300 families each year.
3. We will serve up to 500 children a year by expanding current programs and adding extended-hours childcare.



**GIVING FAMILIES HOPE
AND A HAND-UP**



LETTER FROM THE CEO

Dear Friends,

Thanks to the overwhelming generosity of Interfaith Family Services' donors, partners, and volunteers, the 2016-2017 fiscal year was a great success for Interfaith and the 129 adults and children that we served. Our families accomplished amazing things, including garnering the highest agency outcomes in our 32-year history!

- **88%** of families exited with employment and housing.
- **87%** reduced debt and created a savings safety-net averaging \$2100.
- **100%** of 2015-16 graduates remained employed one year later!

However, despite these successes, there are still many more working families in need of our services. Per a recent **Dallas Morning News** article featuring one of Interfaith's residents, there are "over 30,000 adults in Dallas who work full-time and are still impoverished ... and 75% of working adults who live in poverty have children living with them in the home." The working poor earn their living by serving and supporting us as waiters, store clerks, housekeepers, and home health aides. They are the foundation of our society, and a house with a bad foundation will not stand for long. If they fall, we fall. That is why Interfaith is committed to ensuring that they earn a living wage, have safe, affordable housing, and are given access to a quality education. We are dedicated to helping working families break the cycle of poverty through access to our empowering programs, including career coaching, financial coaching, counseling, and after-school and summer programming for children. Nearly 130 individuals have participated in these programs in the last year alone. With your help, we will soon open the doors of our new Family Empowerment Center which will enable us to serve up to 900 individuals—300 families—per year!

The challenges facing working poor families in our community are daunting. However, by working together, we can create a community in which every working family has access to opportunities, resources, and a stable home that they can call their own. We are grateful for your support and commitment to defeating family homelessness and poverty in Dallas.

With gratitude,

Kimberly Williams
Chief Executive Officer

Empowering families in crisis to break the cycle of poverty.

LETTER FROM THE BOARD CHAIR



Dear Friends,

It has now been one year since I began my term as the Chair of Interfaith's Board of Directors. Looking back over the past year, I am proud of the accomplishments and milestones that this organization has achieved, from preparing Interfaith for its next phase in the Dallas community, to having the highest outcomes in agency history. The work being done here is felt throughout Dallas, and this will continue into the future. I am moved every time I hear a former resident sharing the story of how they have learned to live self-sufficiently, with a permanent place to call home, stable employment and a safe environment in which their children can play, learn, and grow.

Of course, none of this would be possible without our strong, dedicated, and passionate community partners and advocates. This year, almost 500 volunteers gave 3,277 hours of their time to serve Interfaith. They've done it all—cleaning and preparing apartments, tutoring children after school and providing meals for them to share as a group, serving as one-on-one financial coaches to motivate our residents as they learn how to manage their money, providing job coaching through interview preparation and resume assistance, and more! The volunteers at Interfaith give so much each day to help our residents understand that they can accomplish more than they ever thought possible. Additionally, our partner churches have continued to be invaluable, as they truly do it all—from referring future residents and supporting our Wednesday Word and Worship praise and discussion sessions to providing volunteers for all occasions and supporting Interfaith via annual contributions. We are blessed to have so many caring congregations who are dedicated to our mission. They are the backbone of our organization and some of our most passionate advocates throughout the city.

Interfaith has also continued to strengthen our ties with existing business partners, while forging new relationships with philanthropically-minded companies throughout Dallas. Our Adopt-A-Family program is thriving, thanks to partners like Highlands Residential Mortgage, Texas Instruments, and Trinity Industries. These businesses have been on our campus throughout the year, preparing apartments for incoming residents, welcoming them to their new home, and supporting them individually through special celebrations, including holding a baby shower for one expectant resident! These companies go above and beyond to ensure that our residents feel valued, special, and encouraged. In addition, we are grateful for our business partners, who support Interfaith by providing employment opportunities for our residents. This gives them the hand up they need to begin a fresh career with livable wages. And of course, I must thank the Board of Directors who serve Interfaith selflessly. They devote their time, money, and energy to help this organization achieve all it can for our residents. I am honored to lead them and am immensely proud of their efforts both individually and collectively.

I am looking forward to another year of service to Interfaith. Ideas and plans put in place years ago are coming to fruition, making it an exciting time to have the opportunity to continue to lead this organization. Thank you for your part in helping Interfaith in the next phase of the journey. I cannot wait to see what we can achieve together for the good of the Dallas community!

With gratitude,

A handwritten signature in black ink that reads "Ashley Blanchette". The signature is written in a cursive, flowing style.

Ashley Blanchette
Chairman of the Board



A TALE OF TWO CITIES

Dallas is amazing for *MOST!*

This year, *Forbes* named Dallas the 5th best big city for jobs, 4th best city for young professionals, and the 3rd fastest growing American city.

Texas has the highest business incentives in the nation.

Dallas/Ft. Worth ranks #15 out of 100 metro areas in the United States as one of the best places to live.

BUT, Dallas is also challenging for *MANY.*

Dallas “has the third worst child poverty rate among U.S. major cities.”

30.6% of Dallas children are living in poverty.

31,000 Dallas residents who work full-time all year remain impoverished.

Lack of savings and low wages make working families especially vulnerable to homelessness.

Working Families Are Currently in Crisis

Lack of employment with livable wages.

Lack of affordable childcare.

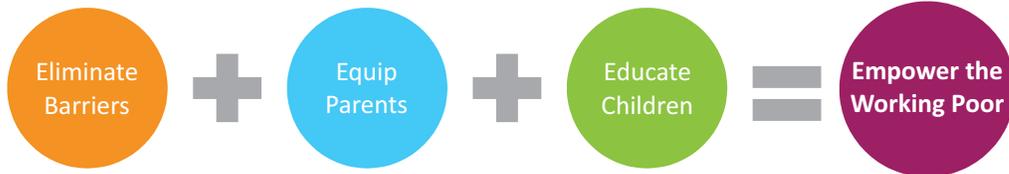
Lack of adequate financial knowledge.

Lack of transportation.

Interfaith Seeks to Make Dallas Awesome for All Working Families!



HOW WE SERVE THE WORKING POOR



Our first step is to **eliminate** the barriers that keep families in crisis from achieving stability. We provide transitional housing in one of 25 fully-furnished apartments that we own debt-free or with a low-interest loan via On the Road Lending, in addition to providing free after-school and summer childcare. Next, we **equip** parents to overcome poverty by helping them identify a purpose that will aid them in transitioning from “working to live” to “loving their work” via career coaching. We also provide financial coaching to help them reduce debt, build a savings safety-net and make the most of their new income. Simultaneously, children are **educated** via our structured and nurturing children’s program through tutoring, play therapy and counseling. This holistic combination of services produces results that elevate entire families out of poverty.

HOME AND HOPE TRANSITIONAL HOUSING PROGRAM

For families who are homeless and want to break the cycle of poverty, Interfaith’s Home and Hope Transitional Housing program provides 25 lovingly decorated, furnished apartments that foster dignity and stability, while parents receive the career and financial coaching and life skills training needed to become self-sufficient. The Fiscal Year 2016-17 results for this program are as follows:

- 93% transitioned to permanent housing.
 - 88% are employed at exit with an average wage of \$14.05 per hour.
 - 87% reduce debt (by an average of \$2,107) and build a savings safety-net (with an average of \$835).
 - 100% of 2016 graduates maintained employment one year later.
 - 100% of 2015 graduates are living without the aid of Section 8 two years later.
- Interfaith saves tax payers approximately **\$8 million** annually.

HOPE AND HORIZONS CHILDREN’S PROGRAM

Children and teens attend Interfaith’s on-site Hope and Horizons Program. This special program is designed to stabilize homeless children through a combination of arts and crafts that emphasize creativity, play therapy to address emotional and social issues, individualized tutoring to address common academic gaps, and field trips and camps to expose children to the larger world. The Fiscal Year 2016-17 results for this program are as follows:

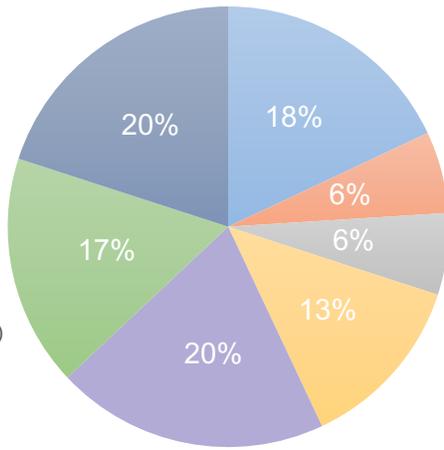
- 76 children were served through our program.
- 6 out of 10 exited at or above grade level in reading.
- Over 300 hours of counseling were provided to children.
- 90% of the exiting children aspire to go to college and felt better about their future.

FAMILY EMPOWERMENT PROGRAM

In preparation for the opening of our Family Empowerment Center in the spring of 2019, Interfaith initiated the pilot for its new Family Empowerment Program this fall. This 12-week program is a modified version of our Home and Hope Transitional Housing Program. It is designed to allow working poor families facing unemployment or financial challenges, who do not reside with us, to access Interfaith’s career coaching, financial coaching, and life skills programs which have been proven to elevate wages and equip parents to overcome poverty. Families participating in this program will also have access to free childcare, optional low-interest loans, and counseling services.

REVENUE BY DONOR CATEGORY

- Foundations (18%)
- Corporations (6%)
- Churches (6%)
- Nonprofits (13%)
- Individuals (20%)
- Special Events (17%)
- Government Grants (20%) **



**As of December 1, 2016, Interfaith no longer receives government grants.

FY2015-2016 FINANCIALS*

FY2015-2016 SNAPSHOT

\$1,774,920 was the total in Year-End Expenses, 85% of which represents program costs. \$2,223,701.77 was the total Year-End Revenue, \$514,232 of which is designated for the capital campaign. We ended the year with a total of 11 months of reserves.

*Audited FY2015-2016 financials were used in this report due to the fact that the FY2016-2017 audit is not yet concluded. For updates, visit our website at www.interfaithdallas.org this spring.

FY2017 FUND DEVELOPMENT



9TH ANNUAL GOLF CLASSIC

On October 3, 2016, Interfaith raised over \$129,093 at its 9th Annual Golf Classic at Royal Oaks Country Club with the help of over 25 sponsors including Presenting Sponsor Southwest Kia, Gold Sponsor Prophet Equity, Silver Sponsors Trinity Industries and The Hegi Family, and Hole-In-One Sponsors Acton Mobile, CID Resources, and Jackson Walker.



2ND ANNUAL AUXILIARY LUNCHEON

Interfaith's sold out 2nd Annual Auxiliary Luncheon featuring Robin Roberts as the Keynote Speaker was held on April 6, 2017 and raised over \$238,942 in support of the Hope & Horizon's Children's Program. Special thanks go to our event Co-Chairs Megan Filgo, Anna Moss, and Molly Thomas, Honorary Chair Francie Moody-Dahlberg and The Moody Foundation, Katy and Kyle Miller, Robyn and Don Conlon, The Hegi Family, Anna and Ryan Moss, Benchmark Bank and Benchmark Title, Nancy Carter, The David B. Miller Family Foundation, as well as everyone else who sponsored and supported this wonderful event.



ADOPT-A-FAMILY

In the last year, Interfaith's Adopt-A-Family program continued to grow by leaps and bounds! This one-of-a-kind program provides local businesses and small groups with the opportunity to make a difference in their community by individually connecting with one of our resident families and supporting them throughout their tenure at Interfaith. Over \$60,000 was raised thanks to our wonderful partners, including Texas Instruments, Highlands Residential Mortgage, TBK Bank, and Trinity Industries, all who also provided volunteers to prepare individual apartments and welcome new families home.

GREATER IMPACT IN 2018



Coming Soon – Interfaith’s Family Empowerment Center

Our new Family Empowerment Center will allow Interfaith to expand upon its highly successful model by providing services to families in crisis before they become homeless. While we will continue to offer our transitional housing program, we will also provide career coaching, financial coaching, counseling, and on-site childcare and children’s programs for an additional 200 families including up to 350 additional children who are on the brink of homelessness due to job loss, lack of childcare, and financial crises.

LAND ACQUISITION

Interfaith has acquired the 20,000 square foot lot behind its main campus via a grant from The Rees-Jones Foundation and funds from its reserves. Shortly thereafter, we were blessed to acquire the neighboring duplex through two private donations. Currently, Interfaith owns the entire block on the corner of Hope Street and Ross Avenue. The new facility will be built on that site in our booming East Dallas community where many working poor families are employed.

CHILDCARE AND YOUTH SERVICES CENTER

We will begin by addressing the need for affordable, extended hours childcare via the new Childcare and Youth Services Center (the middle building in the picture). This center will serve children from 0 to 18 years of age through expanded after-school care and all-day summer programming. Doing so will ensure that the children are equipped with the tools needed to break the cycle of poverty as their parents receive the support needed to overcome it.

ADULT EDUCATION CENTER

Next, we will address the need for training and financial support via the new Career and Financial Coaching Center (the building on the left). This center will expand on-site career coaching, offer extended training sessions on nights and weekends, and provide financial coaching services for families in crisis.

OUR PROGRESS

The total cost of this project is \$11.4 million. So far, we have raised \$9.9 million of the funds needed to complete the construction of this project and are preparing to break ground on the Family Empowerment Center in November 2017. For more information about the capital campaign, please visit www.interfaithdallas.org/programs-impact/capital-project.

THANK YOU!

CAPITAL CAMPAIGN CONTRIBUTORS*

Bank of Texas
The Baron & Blue Foundation
Bass Foundation
Jean Beasley
The Board of Interfaith Family Services
Stephen & Gail Brookshire
Tyler & Stacey Burke
Katherine C. Carmody
Crystal Charity Ball
James & Patti Elliott III
The Halsell Foundation
The Hawn Foundation
The Hegi Family
Hillcrest Foundation
The Hogle Foundation
Jim & Melinda Johnson
Hattie Mae Lesley Foundation
Mabee Foundation
John & Ellen McStay
Meadows Foundation
The Moody Foundation
NorthPark Presbyterian Church
Orix Foundation
The Perot Foundation
The Sarah and Ross Perot, Jr. Foundation
Prairie Creek Partners
Charitable Foundation
Aileen & Jack Pratt Foundation
The Real Estate Council
The Rees-Jones Foundation
The Estate of James B. Sanford
The Sapphire Foundation
Scott & Kathi Shuford
The Simmons Sister Foundation
Sturgis Charitable Trust
The Mike & Mary Terry Foundation
Billie & Gillis Thomas Family Foundation
Joseph & Amber Welock



Thank you to all of the organizations, foundations, and families who have generously supported our Capital Campaign as we work towards the opening of our Family Empowerment Center.

***Through September 30, 2017**

VOLUNTEERS

VOLUNTEER PARTNERS

AT&T
AppleOne
Boy Scouts of America
Concord Church
Dallas Junior Forum
Fannie Mae
Fellowship Church
First Baptist Church of Dallas
Good Shepherd Episcopal School
Highland Residential Mortgage
Junior League of Dallas
Lakehill Preparatory School
Munger Place Church
National Charity League
Northpark Presbyterian Church
Northwestern Mutual
Northwood Women's Club
Park Cities Baptist Church
Preston Hollow Presbyterian Church
Reach Beyond Mission
Skillman Bible Church
Southern Methodist University
Streetlights Residential
Texas Instruments
Trinity Industries
Turning Paiges
United Way
Watermark
Wells Fargo
Wilshire Baptist Church
Young Men's Service League



MAJOR PROJECTS

This year, 477 volunteers gave 3,277 hours of time to help families in crisis!

AT&T and Trinity Industries helped us complete apartment updates to beautify the property for our existing and incoming residents.

Boy Scouts of America helped create a safe and functional play area for our families. They removed old playground equipment and placed a beautiful new safe oversized wooden toy train set. During one of their volunteer days, they also refinished previously donated park benches.

Organizations such as Good Shepherd, Fellowship Church, AppleOne and other partners have assisted in preparing our facilities for construction as Interfaith prepares to build our new Family Empowerment Center.

We would like to say thank you to all of the volunteer groups that served with us over the past year. We are forever grateful for your service to Interfaith!

Volunteers
MAKE IT HAPPEN



BRIANNA'S STORY

Prior to coming to Interfaith, Brianna* worked full-time and ran her own nonprofit for youth that aged out of foster care. While growing up in group homes herself at a young age, Brianna yearned for a solid family and a place to call home, leading her into a life of service for the betterment of others. When a young woman in her program became pregnant, Brianna agreed to take on motherhood and adopt her child. Brianna's expenses increased, and she struggled to pay her bills on time. This

eventually resulted in the loss of her apartment, leaving Brianna and her young daughter without a place to stay. Brianna was accepted into Interfaith's Home and Hope transitional housing program, where she and her daughter received a free, fully-furnished apartment, free childcare after school and all day during the summer, and access to amazing career and financial coaching, including interview prep, resume assistance, and professional clothing. Through this program and lots of hard work, tenacity, and resilience, she learned to budget, secured a rewarding job, reduced her overall debt by \$608, and built a savings safety-net of \$2,843.54! The hand-up she received from Interfaith has changed her family's life forever. Brianna's long-term plan is to be fully self-sufficient and be able to provide the necessities that her family needs without fear of losing it all once again.

TWQUAN'S STORY

Interfaith's Hope and Horizons children's program produces life-changing results for children like TwQuan*. TwQuan came to Interfaith Family Services as the youngest of 3 children. He was very introverted when he first arrived, in part because of the instability that homelessness had caused. As such he was not very open, and he did not interact with the other children in the Hope and Horizon program often. However, after some time in the program and realizing that he was in a safe environment at Interfaith, he felt comfortable enough to open up, meet other teens and ultimately make friends. This stability and these relationships helped him to graduate high school, and to aspire to attend college. He gained career experience this past summer while working with the homeless education department at DISD helping young children learn how to swim. He saved money to assist with college expenses for his first year at Prairie View A&M University where he helped his wrestling team win Regional and State Awards this past year. TwQuan is not alone. Last year, over 90% of Interfaith children had aspirations of going on to college.



* Name has been changed for confidentiality purposes.

MORE WAYS TO #MAKEADIFFERENCE

DONATE TIME:

Whether you choose to volunteer individually, with your family, or as a group, you will make a difference in the lives of one of our families.

DONATE MONEY:

Financial gifts help Interfaith continue to provide empowering programs for working poor families with children in Dallas. Only 15% of our budget consists of administrative and development expenses. As such, you can be sure that the impact of your donation will be maximized.

DONATE ITEMS:

In addition to providing new residents with 2 weeks of groceries and fully-furnished apartments, graduates are given the option of taking all of the items in their apartments to their new homes when they move out.

STAY CONNECTED:

Like us on Facebook.

 facebook.com/InterfaithFamilyServices

Follow us on Twitter & Instagram.

 twitter.com/InterfaithD

 instagram.com/InterfaithDallas



Interfaith
FAMILY SERVICE